

# RYANNE BURCIAGA

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 [ryannenicole.com](http://ryannenicole.com)

## EDUCATION

DIGITAL MEDIA BFA  
San Jose State University

UX DESIGN CERTIFICATE  
UC San Diego Extension

## SKILLS

Teamwork & Collaboration  
Problem solving  
Effective Communication  
Agile/Scrum Methodology  
Creativity & Innovation  
Adaptability  
Attention to detail  
Time management  
Multitasking  
Meticulous Organization

## TECHNICAL

Figma / Sketch / InVision App  
Photoshop / Illustrator  
HTML / CSS / JavaScript  
Microsoft SharePoint  
Drupal 8  
Adobe Premiere Pro  
Jira / Azure DevOps  
Word / PowerPoint / Excel  
MAC OSX / Windows OS

## PROFILE

Driven, creative, and enthusiastic User Experience Designer looking for a challenging opportunity where I can fully utilize my advanced skills and education while continuing to learn and expand my knowledge of emerging web technologies. Excels in being innovative, working in a team and on-the-spot problem solving.

## EXPERIENCE

### USER EXPERIENCE DESIGNER

County of Santa Clara | May 2019 – Present

- Meet and collaborate with team members and stakeholders to identify the specs, the target audience, and determine the project scope
- Strategize, plan out, and carry out the UX research process for each project
- Validate the design and content and find solutions that address user pain points by collecting qualitative and quantitative User Experience data, conducting user testing, and analyzing user feedback/activity
- Create UI visuals such as wireframes and prototypes for current standard screen sizes to show UX flows and interactions

### WEB / GRAPHIC DESIGNER

County of Santa Clara | January 2017 – May 2019

- Meet with clients and/or the project manager to determine the scope of a project and advise clients on strategies to reach a particular audience and/or determine the message the design should portray
- Create images that identify a website or County agency
- Develop Graphics and visual images using computer software packages to be used on websites, such as templates, mock-ups, banners and logos.
- Present the design to clients or the project manager and incorporate recommended changes into the final design